

■ **eAppendix Table A. Methodology**

- Asthma *ICD-9* diagnosis codes included 493.00, 493.01, 493.02, 493.10, 493.11, 493.12, 493.20, 493.21, 493.22, 493.80, 493.81, 493.82, 493.90, 493.91, and 493.92.
- Patients with a diagnosis of COPD from either RMI or billing diagnoses were excluded.³⁰ Exclusion was based primarily on the following *ICD-9* billing codes 492 (emphysema), 491.0-491.9 (chronic bronchitis), and 496 (chronic airway obstruction).
- The complete exclusionary *ICD-9* diagnosis codes were as follows: 491.0, 491.1, 491.2, 491.20, 491.21, 491.22, 491.8, 491.9, 496, 416.9, 415, 415.0, 492.0, 492.8, 277.0, 277.00, 277.01, 277.02, 277.03, 277.09, 789.0, 786.00, 786.01, 786.02, 789.03, 786.04, 786.05, 786.06, 786.07, 305.1, and V15.82.

■ **eAppendix Table B. Patient Satisfaction**

| | No. | Missing | Very Satisfied | Somewhat Satisfied | Neither | Somewhat Dissatisfied | Very Dissatisfied |
|--|------------|----------------|-------------------------|-----------------------|-------------------|---------------------------|-----------------------------|
| With regard to medical care for your asthma, how satisfied are you with your... | | | | | | | |
| a. Ability to get an appointment to see a primary care physician at Mayo | 979 | 77 | 653 (66.7) | 230 (23.5) | 46 (4.7) | 36 (3.7) | 14 (1.4) |
| b. Ability to get an appointment to see an asthma specialty care physician at Mayo | 723 | 449 | 409 (56.6) | 154 (21.3) | 135 (18.7) | 18 (2.5) | 7 (1.0) |
| How would you rate the care you receive from your asthma care provider? | 997 | 59 | 598 (60.0) | 235 (23.4) | 132 (13.2) | 28 (2.8) | 4 (0.4) |
| | No. | Missing | Excellent | Very Good | Good | Fair | Poor |
| How would you rate the overall care you receive? | 1030 | 26 | 602 (58.5) | 286 (27.8) | 127 (12.3) | 14 (1.4) | 1 (0.1) |
| | No. | Missing | Definitely Would | Probably Would | Don't Know | Probably Would Not | Definitely Would Not |
| How willing are you to recommend Mayo Clinic to your family and friends? | 1047 | 9 | 843 (80.5) | 175 (16.7) | 22 (2.1) | 6 (0.6) | 1 (0.1) |

Flunking Asthma?

■ eAppendix Table C. The Mayo Clinic Rochester Asthma Report Card

| | Score |
|---|-------|
| ACT Score | |
| Overall controlled asthma (>20) | 81% |
| Controlled asthma among HEDIS persistent asthma | 72% |
| Appropriate medication (HEDIS) | 64% |
| Patient Satisfaction | |
| Access to primary care provider | 90% |
| Access to asthma specialist | 78% |
| Willingness to recommend | 97% |
| Unscheduled Healthcare Utilization | |
| No unscheduled healthcare use | 99% |
| Workday(s) Loss | |
| None | 94% |
| Estimated workdays lost per person per year | 0.14% |
| No. of Patients Surveyed | |
| No. of responding patients | 1056 |