

■ eAppendix. Operational Definitions

Pay for performance is the process by which physician or hospital reimbursement or patient copayment is affected by the achievement of prespecified outcomes.

Bundle is a collection of outcomes or processes of care.

All or none is a phrase representing the collection of patient-level outcomes or processes of care that are measured in pay for performance (diabetes care herein).

Indicator level is a prespecified goal of care. This may include a process of care (ordering a cholesterol panel) or outcomes (level of low-density lipoprotein cholesterol achieved).

Patient level uses the patient's perspective, in which all goals of care (processes of care or outcomes) are fulfilled. This is the level at which all-or-none processes are applied.